# Accredited Dimplex Air Source Heat Pump Installer course

#### APPLICATION TO REGISTER **REGISTRATION INFORMATION** (please print your details) YOU MAY REGISTER BY:-Fax: (01489) 773050 (Dr, Mr, Mrs etc) Post: Dimplex, Millbrook House, Grange Drive, Hedge End, Southampton, SO30 2DF Please mark for the attention of Tanva Parsons/Katherine Ermisz Company: \_ Address: \_ Map and directions will be sent with confirmation of booking. £395 (£464.13 incl VAT) per person. Subsequent attendees from same company £295 (£346.63 incl VAT) The fee includes course documentation as well as mid-session refreshments and lunch. Confirmation of your booking will be forwarded to you. Business Type: (please tick all that apply) Discounted Rates: Heat Pump Installer Plumbing/Heating Engineer Electrical Contractor Group discount available on request HVAC Contractor Specifier Other If you would like details of hotel accommodation in Inverness to be e-mailed to you please tick box Professional Registrations: (please tick all that apply) Corgi NICEIC Select UKMCS/Clearskies OFTEC **Cancellation Policy:** Over 14 days prior to the Course: Cancellation fee of £75. 7–14 days prior to the Course: 50% of the fee. Fewer than 7 days or if no notification received: Registrant liable to pay FULL course fee. **Professional Memberships:** (Please list any bodies or associations your company is a member of) **NB:** Cancellations must be received in writing addressed to Tanya Parsons or Katherine Ermisz. Dimplex cannot be held responsible for lost correspondence or delays in posting. Substitutions are accepted at any time at no extra charge. In the **PAYMENT OPTIONS** event of circumstances beyond our control. Dimplex reserves the Payment by either: VISA MASTERCARD CHEQUE (attached) right to alter the programme, the speakers, the date or the venue. Card No. \_\_\_\_\_\_ Expiry date ..... / ...... Please note that payment for this course must accompany application to register. Course date/venue applying for Receive your FREE installer pack With everything you will need including meeting folder plus lots more all packed in a durable bag.





Become a Dimplex Accredited Air Source Heat Pump Installer.



2 day training course



**™**Dimplex®

# Join the Dimplex Accredited Heat Pump Installer scheme for a more profitable future!

Demand for renewable heating technologies is soaring due to changing legislation, escalating fuel prices and the threat of climate change – bringing with it profitable opportunities for professional installers working in the heating sector.

Heat pumps are without doubt one of the most efficient and economical heating systems available, but only as long as the system is properly designed and installed.

Through our Accredited Installer programme, Dimplex is committed to ensuring its heat pump installations are delivered to the highest possible standard, maximising quality and the energy efficiency of our customers' investment.

The Dimplex air source heat pump training course is designed to provide just that – installers with the knowledge and skills to provide high quality heat pump installations with the backing of the UK's leading brand. So, for a more profitable future, join us now!



## Benefits of becoming a Dimplex Accredited Installer

- Access to the widest range of air source heat pumps in the UK
- Access to full Dimplex technical support services
- Exclusive access to commissioning services and extended warranties
- Free website listing, marketing support and literature
- Discounted first purchase
- Free commissioning (worth £350) with first installation
- Access to grants and the UK Microgeneration Certification Scheme\*
- \* Requires third party accreditation

### Who should attend

- Heating and plumbing engineers
- Electrical contractors
- HVAC contractors
- Heat pump installers
- Specifiers and building professionals\*
- \* Tailored 1 day course available

## What's your next step?

To register for a course, simply complete the application form on the back of this leaflet and return this to Dimplex by fax or post. A list of forthcoming training course dates can be downloaded from www.dimplex.co.uk or obtained by phoning 01489 773119/20 or emailing training@glendimplex.com

# Course Syllabus

Our comprehensive 2-day course is specifically designed to provide experienced heating, plumbing, electrical and HVAC installers with the skills needed to design and install high quality, energy efficient air source heat pump systems.

#### DAY 1

### **Principles & System Design**

#### Introduction to Dimplex

Brief overview of Dimplex UK, the Glen Dimplex Group and Dimplex heat pump experience

#### **Heat Pump Principles**

How heat pumps work, their benefits and applications

#### System Design Fundamentals

Calculating heat losses, heat pump sizing and selection

#### **Heat Pump System Design**

Heat distribution systems, domestic hot water and hydraulic system design

#### **Dimplex Air Source Heat Pumps**

The Dimplex range of outdoor heat pumps, indoor heat pumps, cylinders and hydraulic accessories

#### Sales and Marketing

Environmental benefits, running costs, payback, grants and certification schemes

#### DAY 2

### **Installation & After Sales**

#### **Outdoor Air Source Heat Pumps**

Pre-installation, installation, hydraulic and electrical connections

#### WPM Heat Pump Manager

Standard configuration and set-up

#### **Indoor Air Source Heat Pumps**

Pre-installation, installation, hydraulic and electrical connections

#### **Integrated Outdoor Air Source Heat Pumps**

Pre-installation, installation, hydraulic and electrical connections, controller set up

#### After Sales Services

Commissioning, fault finding, technical support and warranties

#### Exam

Accredited Installer status is dependent upon successful completion of a short exam

## Course Availability and Fees

Course	Venue	Duration and Availability	Course Fees	Accreditation level
Air Source Heat Pump Installer	Inverness Chesterfield Southampton	2 days – monthly from May 07 2 days – twice monthly from July 07 2 days – twice monthly from Autumn 07	£395 excl VAT (Subsequent attendees from same company £295 excl VAT)	Accredited Air Source Heat Pump Installer (exam required)
Specifier	Inverness Chesterfield Southampton	1 day – bi monthly (demand permitting)	£95 excl VAT	Not applicable